



TERMINAL V

18th & 19th April 2026

Royal Highland Centre

Key Information

Live Date: 18th & 19th April 2026

Build: 13th – 17th April

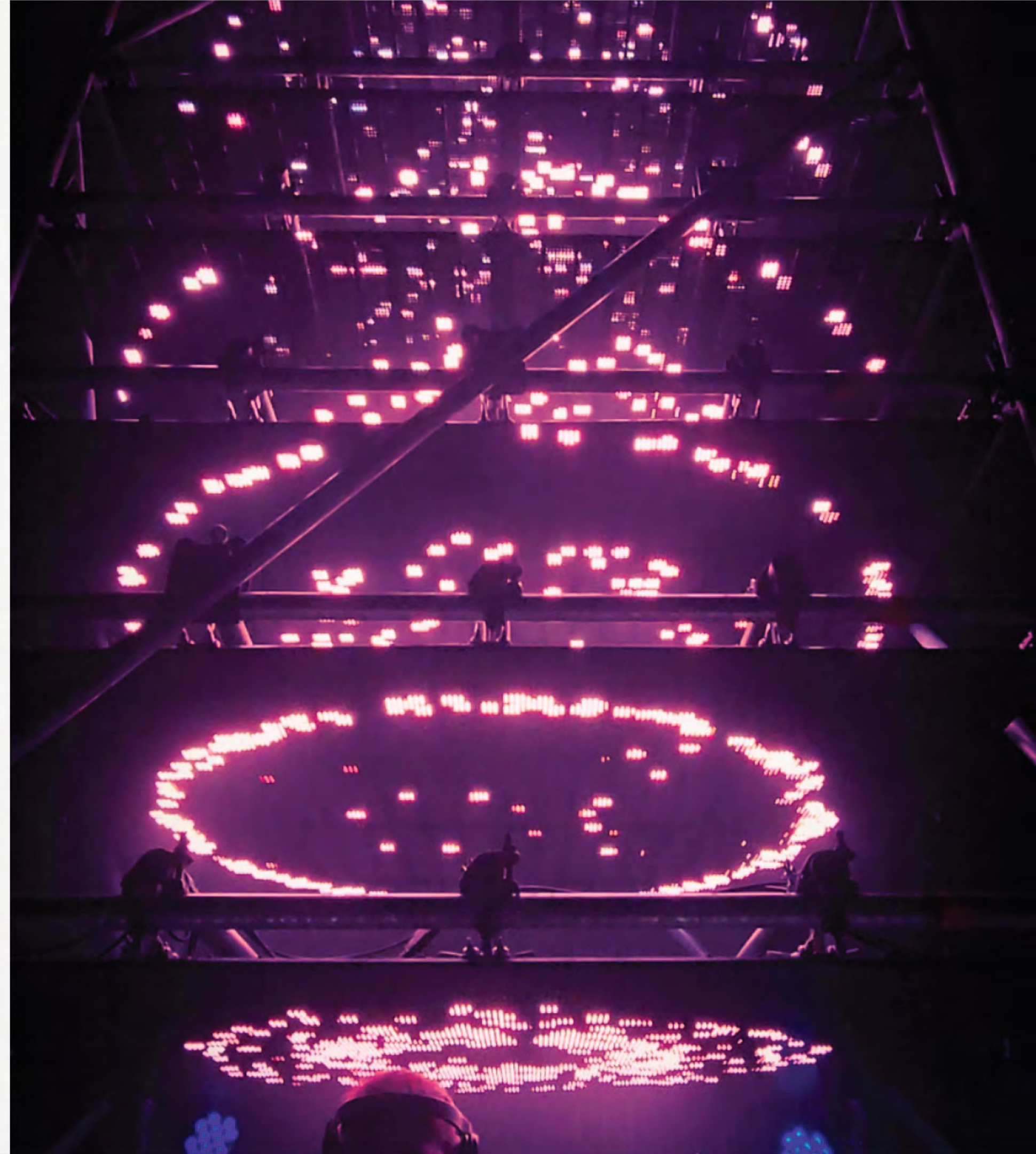
Break: 20th – 22nd April

Capacity: 20,000

Times: 12:00 – 23:00

Peak Ingress: 14:00 – 15:00

Last Entry: 17:00 (advertised as 16:00)

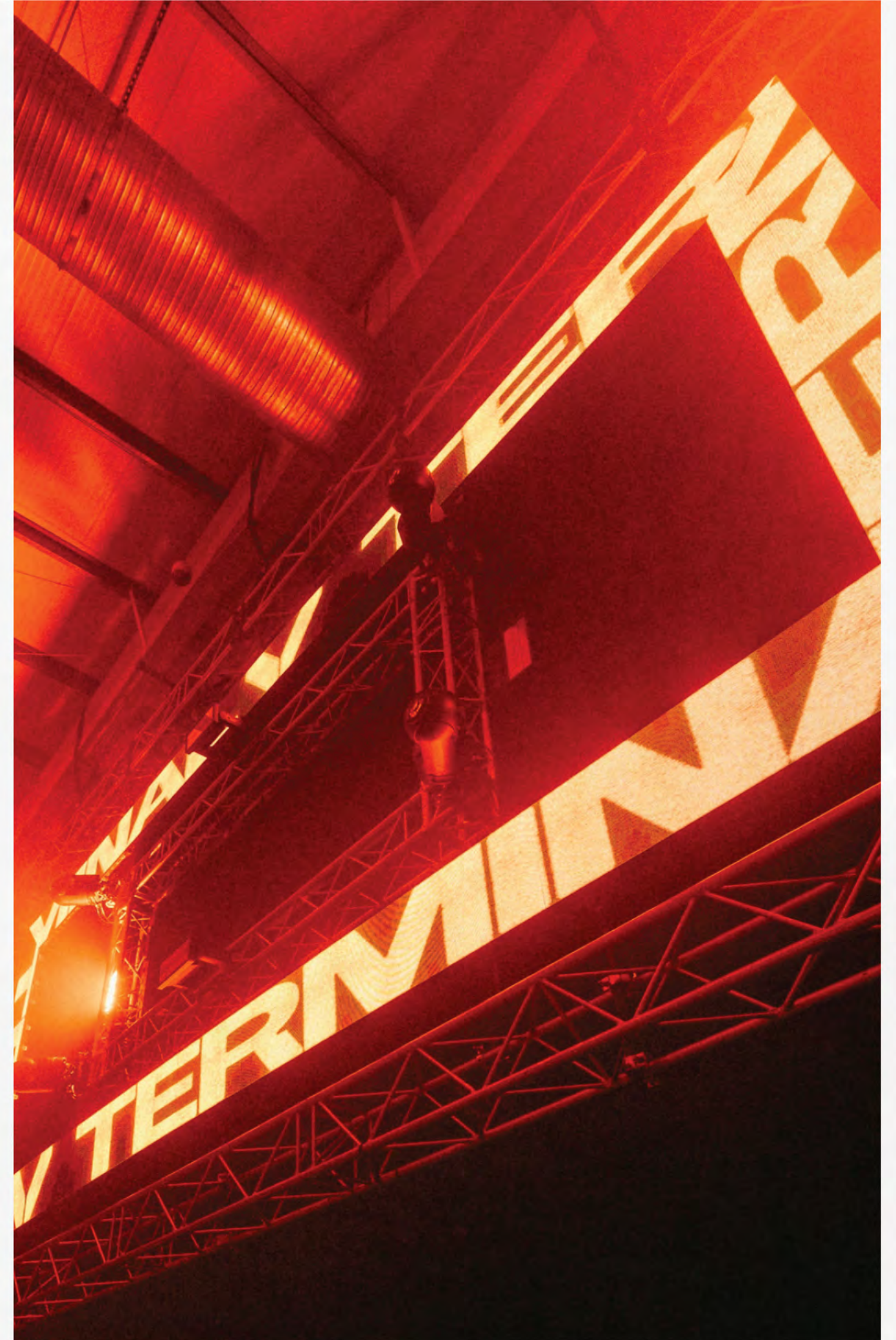


Audience Profile

- Expected to be 50% male and 50% female
- Core age group being 18-29
- Young, energetic groups
- Moderate to high levels of intoxication
- Minimal crowd management issues
- Public transport / Drop Offs Only / allowance for low level of parking / No Extended Tram Service

Current Sales
Saturday: 7500
Sunday: 5500

- 70% of audience from across Scotland
- 30% of audience from UK and Europe
- 60% + returning customers



Key Site Changes

- Full SteelShield perimeter at 3.2m
 - Increased GP Dogs
 - New information screens
-

Noise Strategy

- Event shortened to 2300
- Site design developed with noise impact as a core priority
- Single supplier across all stages to ensure full control and consistency
- Dedicated staff member responsible for monitoring headliners and ensuring stage volumes remain compliant
- Manufacturer-level on-site technical support

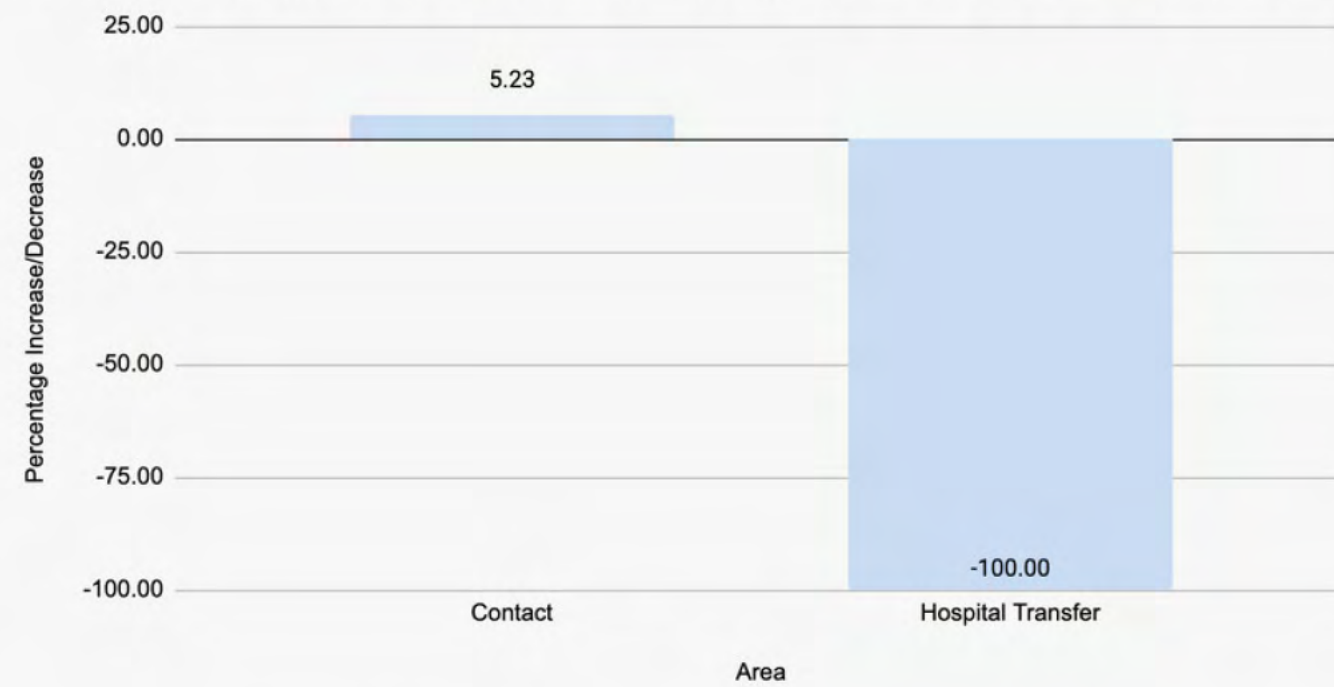


Event Trends

- Halloween 25

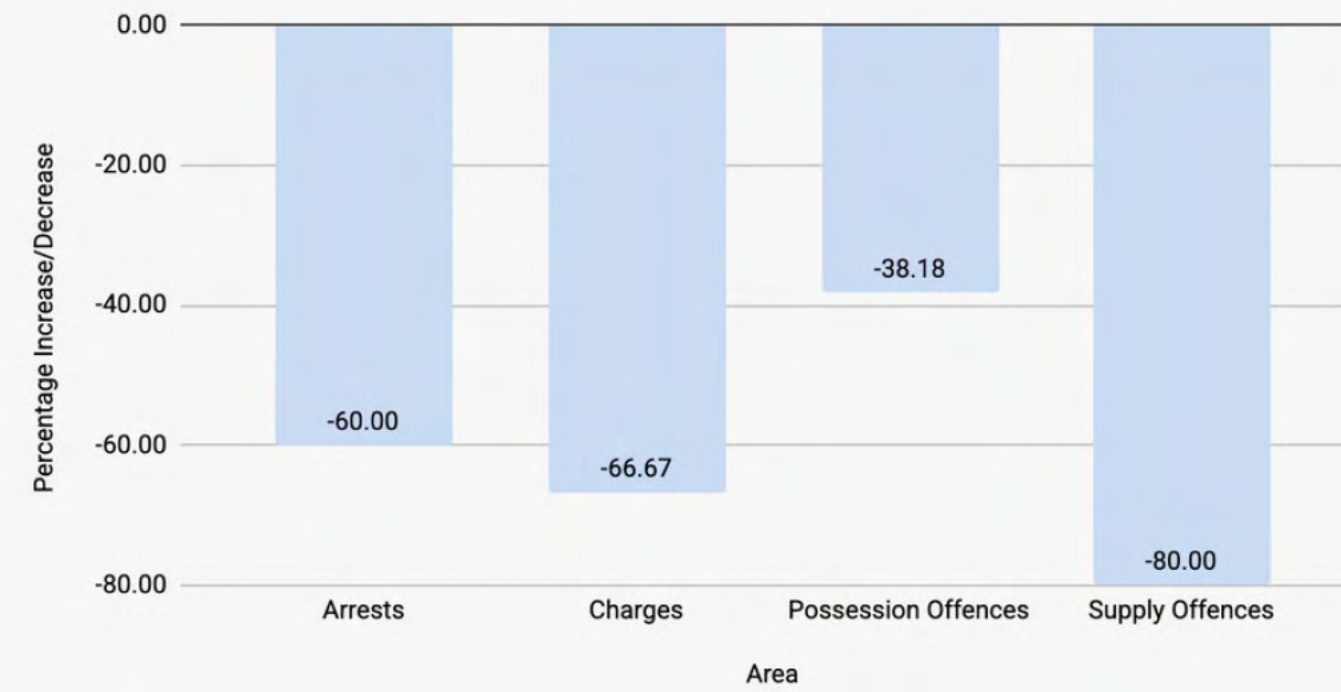
Medical

The below graph shows increase or decrease in reports from April 2025 event, to the 2025 Halloween event



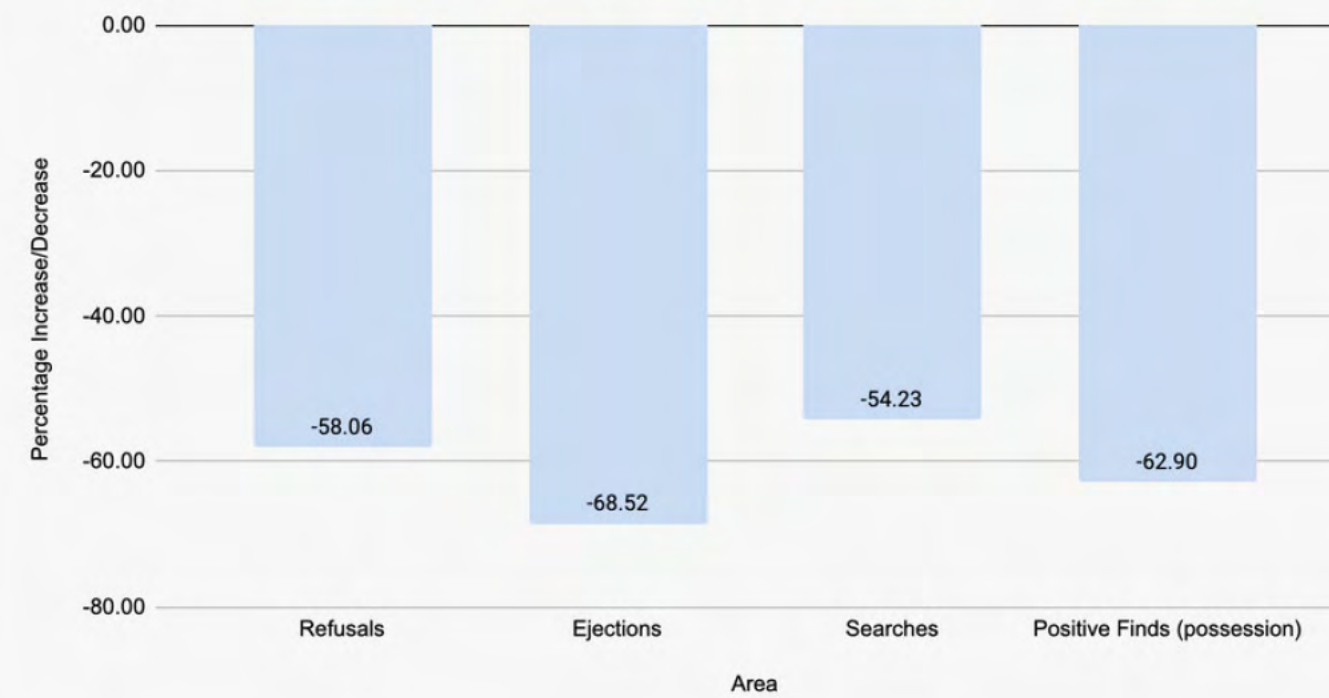
Police

The below graph shows increase or decrease in reports from April 2025 event, to the 2025 Halloween event



Security

The below graph shows increase or decrease in reports from April 2025 event, to the 2025 Halloween event

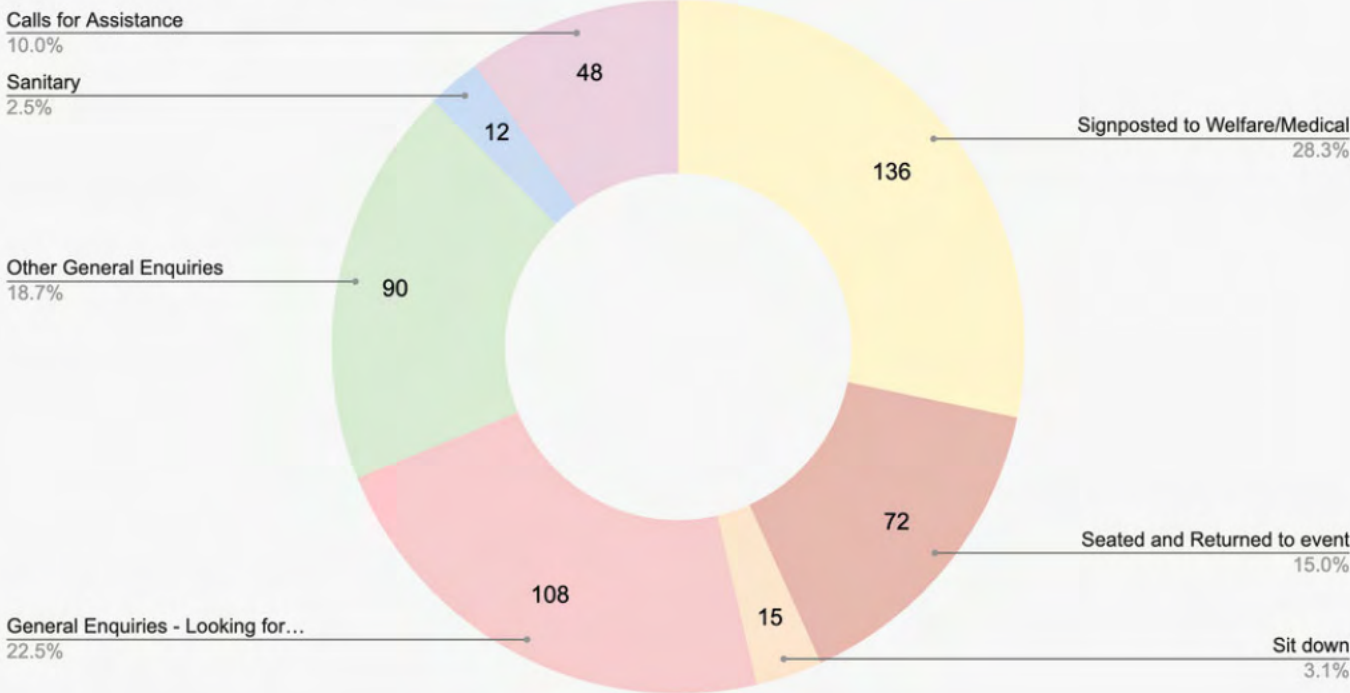


Event Trends

- Halloween 25

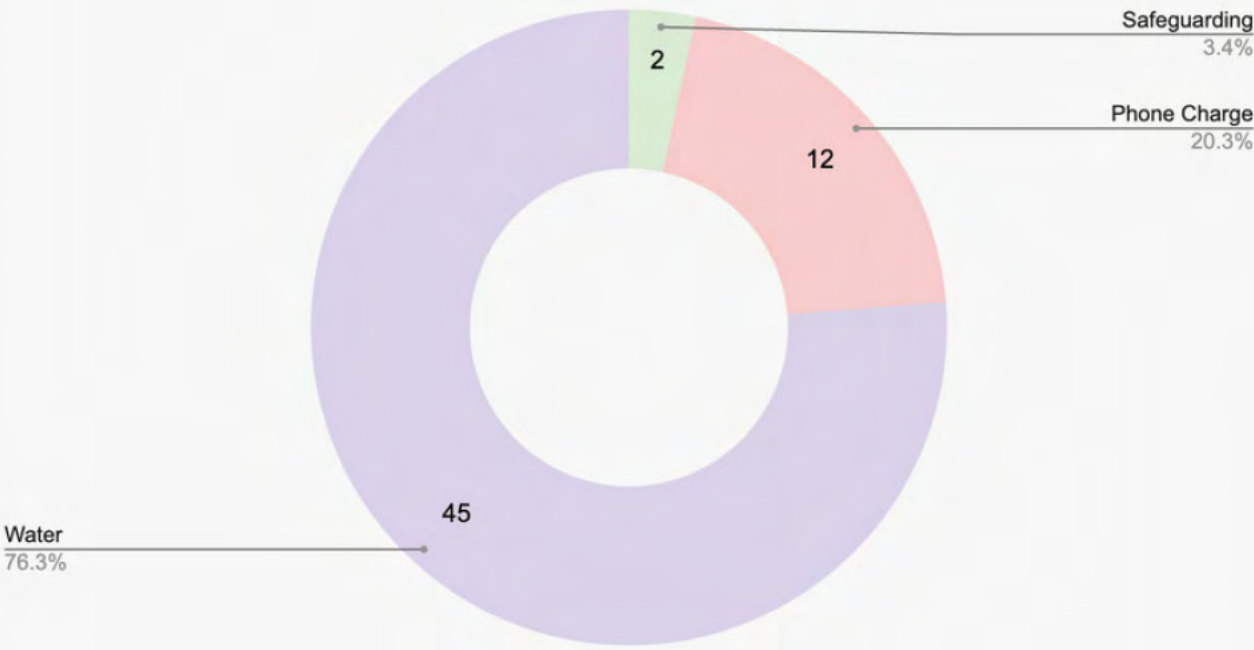
Touchpoint

Breakdown of Welfare Cases per Area



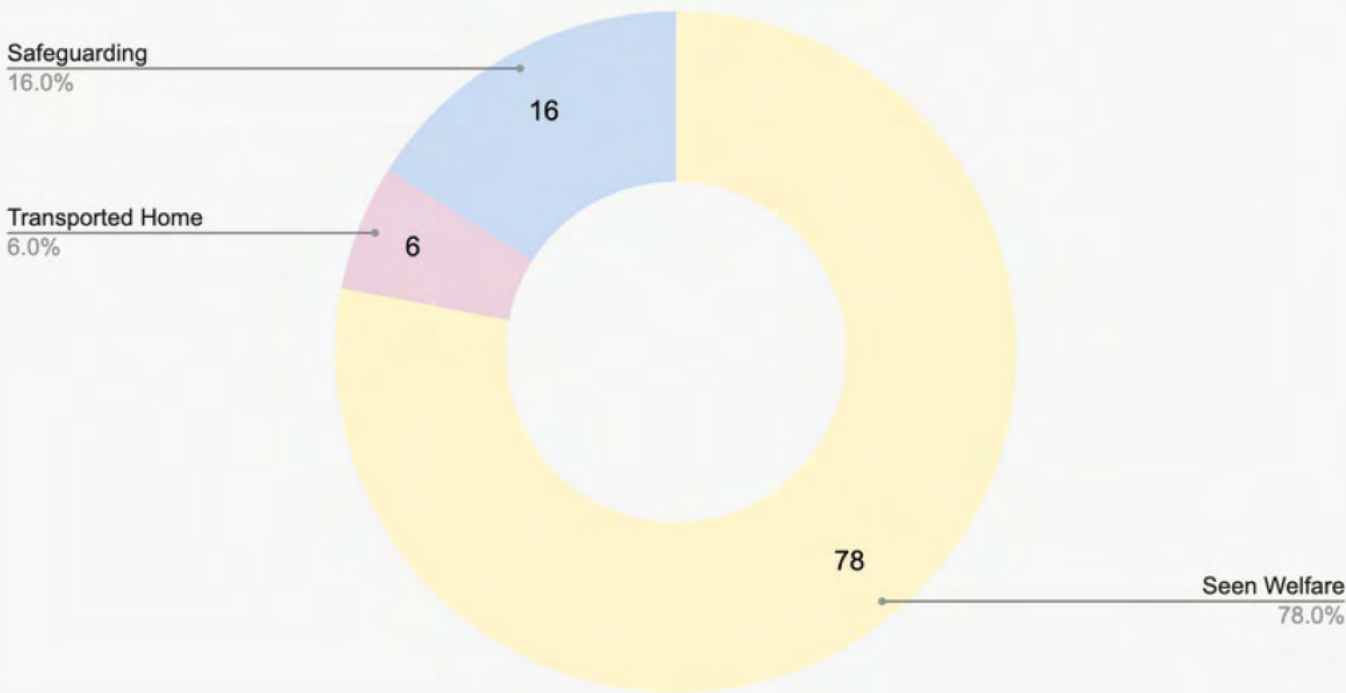
External Welfare

Breakdown of Welfare Cases per Area



Main

Breakdown of Welfare Cases per Area

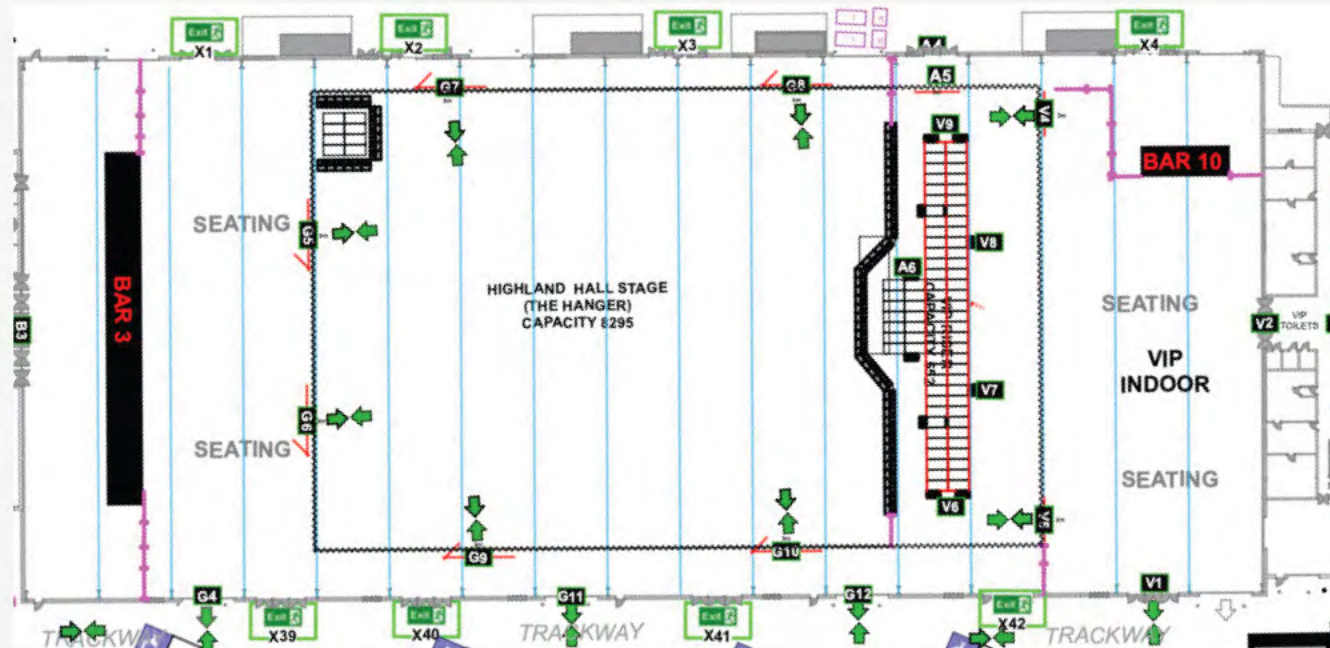


Site Plan



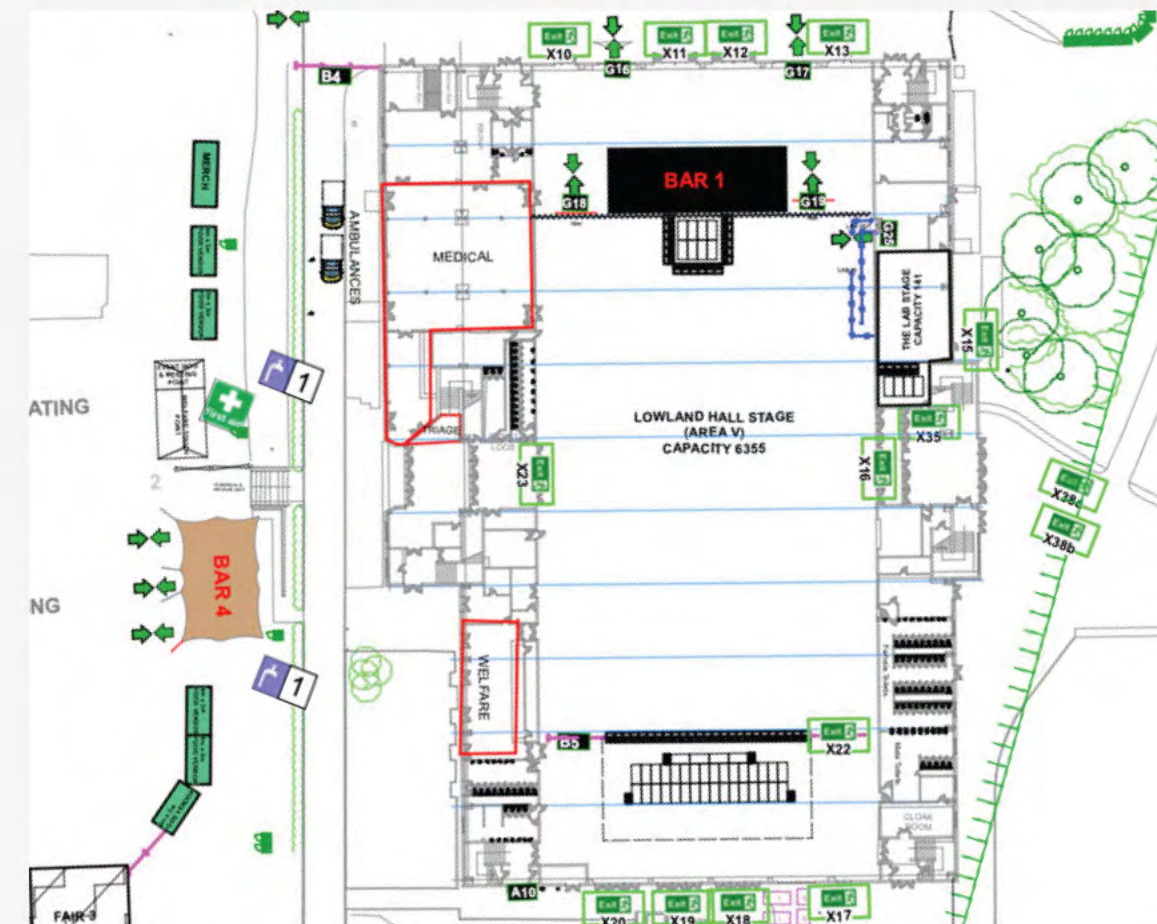
The Hanger

- Highland Hall Draped Arena
- Capacity: 8295
- VIP Platform: 552



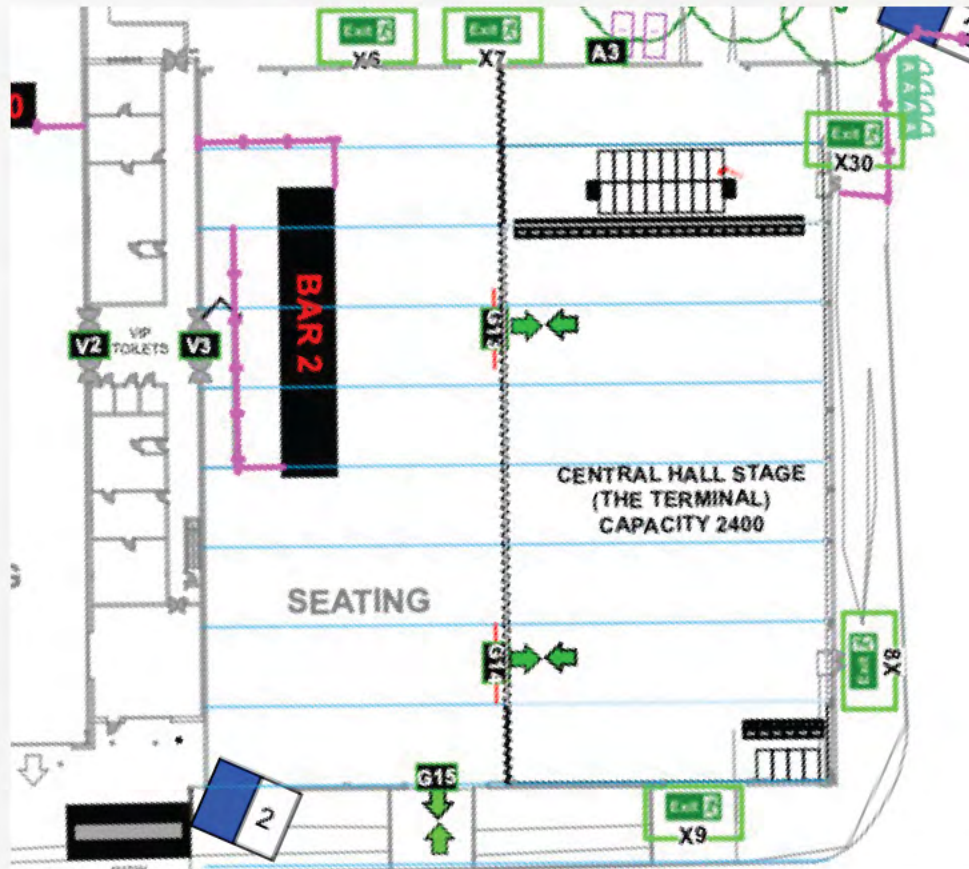
Area V

- Lowland Hall
- Capacity: 6355



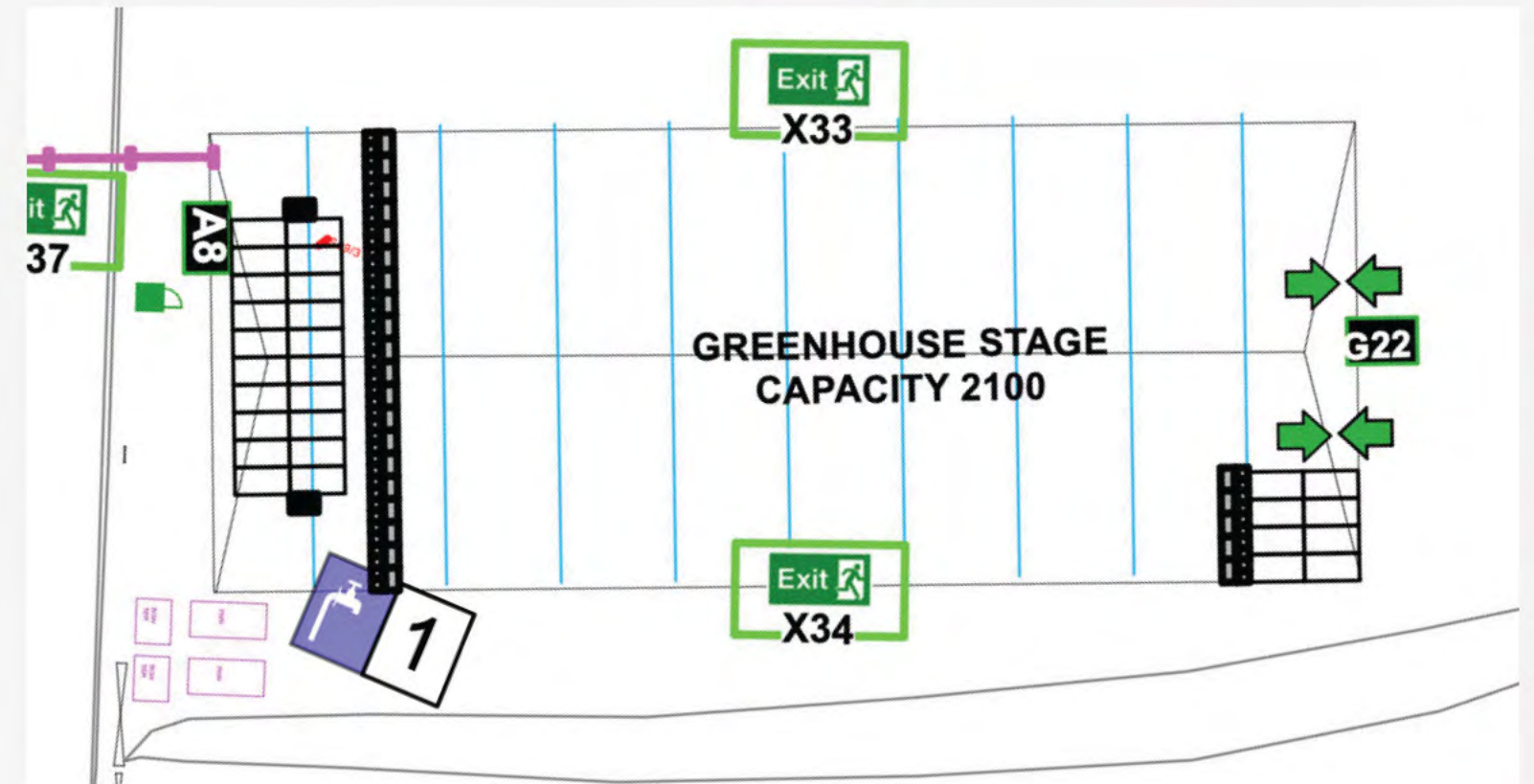
The Terminal

- Central Hall
- Capacity: 2400



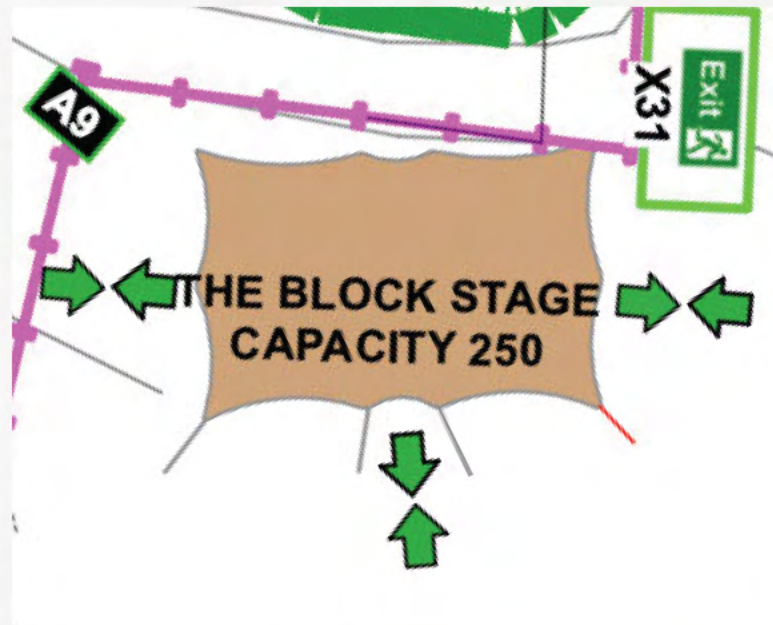
The Greenhouse

- Marquee
- Capacity: 2100



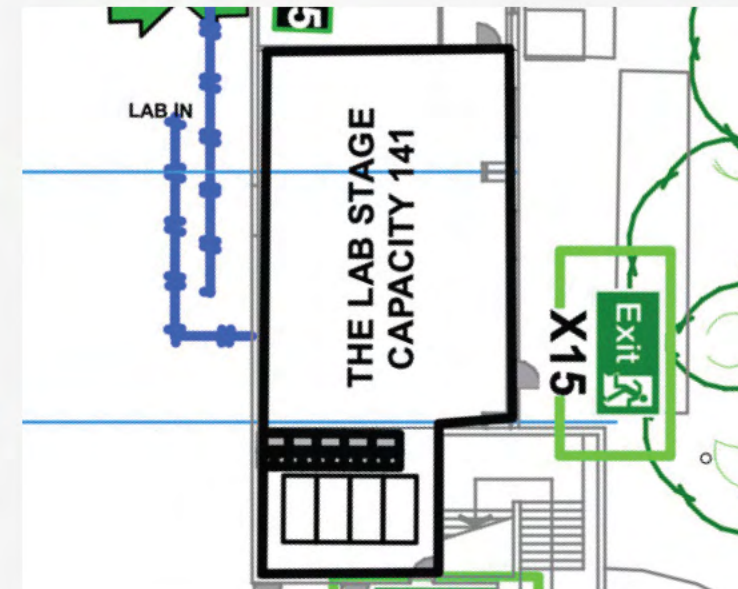
The Block

- Container Under Stretch Tent
- Capacity: 250



The Lab

- Room inside Lowland Hall
- Capacity: 141



Event Control

Location: RHC JACC

W3W: ///pace.park.ropo

Reps:

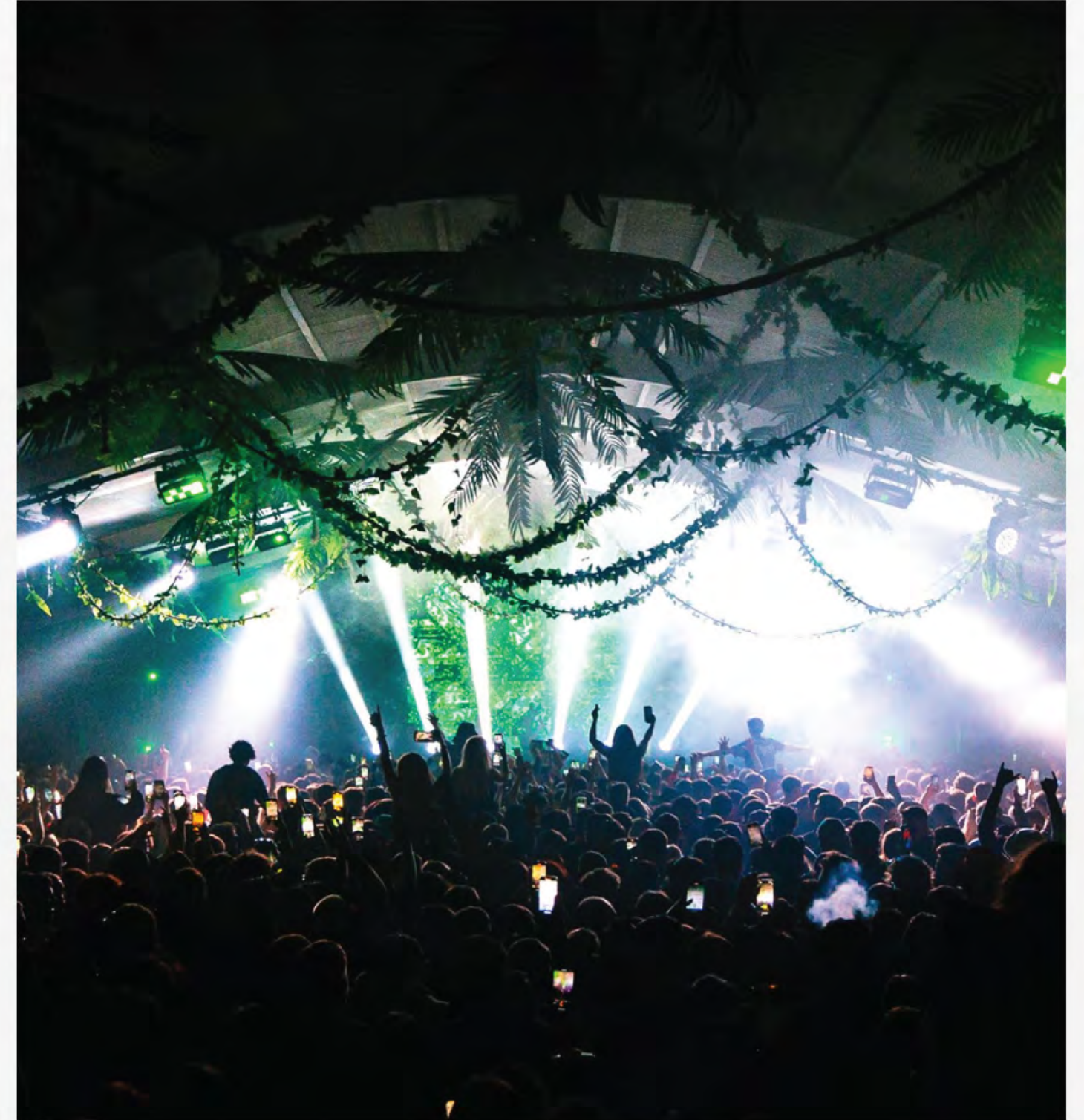
- Event Lead
- Event H&S (roaming)
- RHC Venue Team
- RHC H&S (roaming)
- Police Scotland
- Amvale Medical
- G4S Security
- Crexcell
- Communications

Facilities:

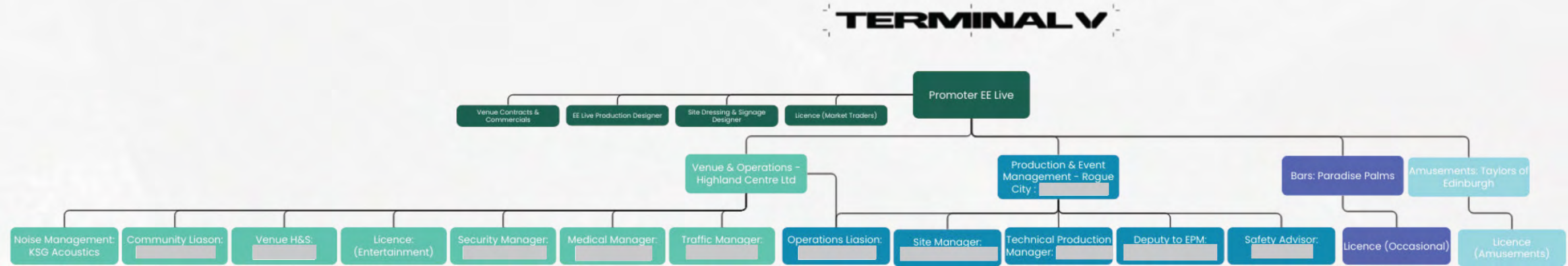
- CCTV control
- Direct Phone Lines

ELTs:

- 15:00 Meeting 1
- 18:00 Meeting 2
- 21:00 Meeting 3
- 23:30 Hot Debrief



Organisational Chart



Medical

Amvale – First Aid

JL Medical – Doctors & Nurses

Locations

Medical: Strathmore Restaurant

Welfare

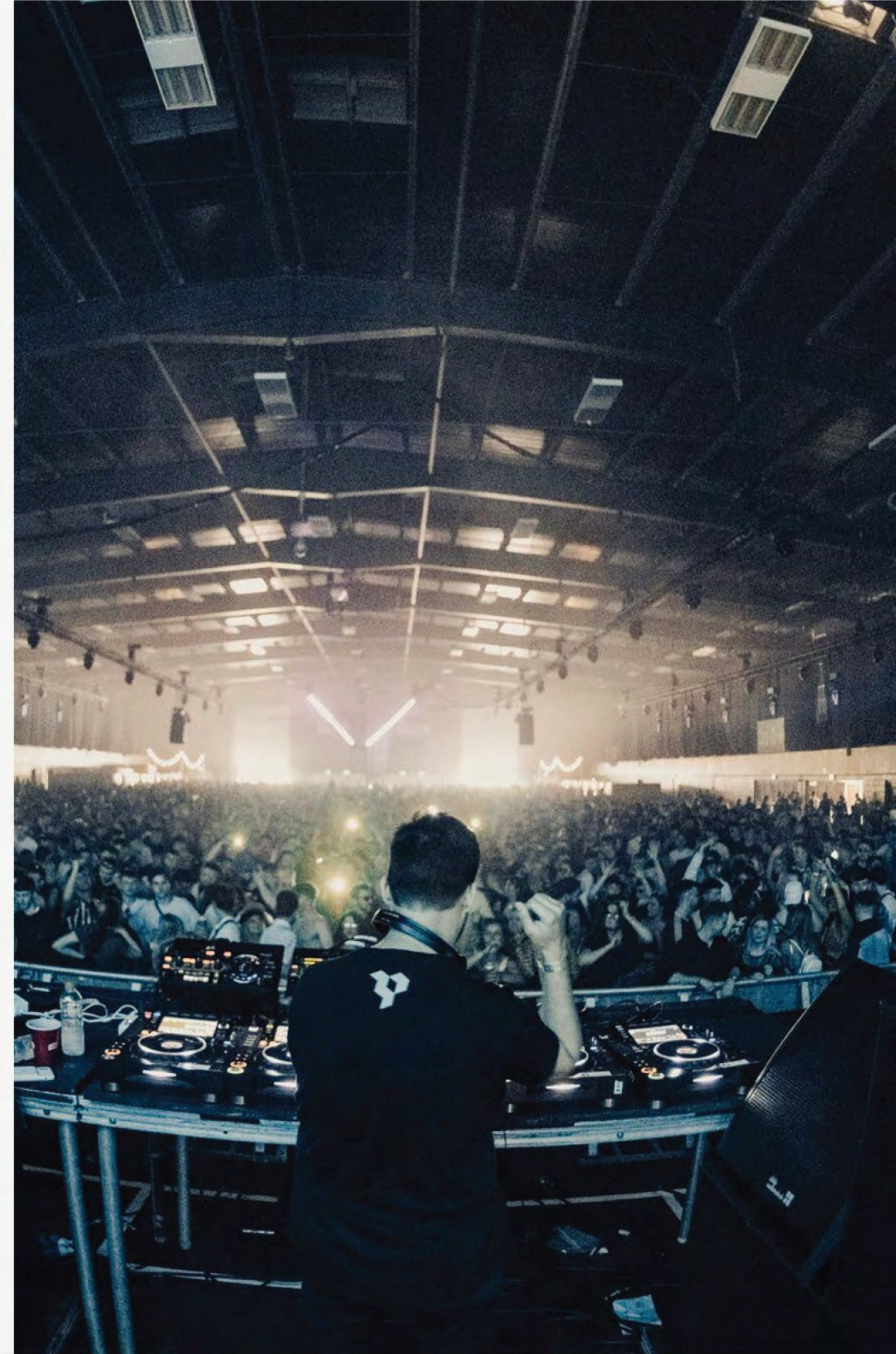
TLC Welfare

Full welfare provision & dedicated safeguarding lead

Locations

Welfare: Quaich Bar

External Welfare: Main Entrance/Exit



Traffic Management

Crexcell – [REDACTED]

- Provision of full traffic management services, including the preparation and submission of all required traffic management plans

Security

G4S – [REDACTED]

- Patrol teams
- Drug detection dogs
- GP Patrol Dogs (rotating shifts, always 2x on)
- JACC Controller and CCTV Loggist



Noise Management

KSG Acoustics – [REDACTED]

- Noise Management Plan and on-the-ground monitoring
- Proven track record of working with local councils and the community on this sensitive topic

Community Engagement

Eventos – [REDACTED]

- Ongoing Community Engagement by the Royal Highland Centre:
- Community Newsletter – end of February
- Community forum in March
- Awareness and engagement with local businesses
- Regular updates on the RHC website
- Community Hotline



Event Communications

- Essentials Guide – provides key information and necessary items to help attendees stay safe, prepared, and supported throughout the event.
- Website – regularly updated and furnished with key messaging & links to partners such as Police Scotland.
- Social Media – regular and relevant updates with attendees via social platforms
- Customer Emails – linking to the Essentials Guide and other key information
- Press Release – in advance of the event, guiding people to the above information
- On-site information screens will be in use to provide live updates
- The Terminal V app is currently being redeveloped to confirm if it will be ready for April

